



From: National Exemption Service, LLC
RE: Welcome to NES!

Dear Resident,

We at National Exemption Service, LLC (NES) are pleased to introduce ourselves as the preferred utility billing company for Park Lake Condominiums. Your bill from NES will include utility consumption for the period indicated on the invoice, and it will be due on the same day each month. The first bill you receive from NES will include service from your lease date to the end of the current billing cycle, which may result in your first bill being prorated.

For your convenience, NES offers several ways to pay your bill:

1. Sign up for Autopay, and your charges will be automatically drafted from your bank account
2. Online, by visiting our website, www.submeter.com
3. Over the phone, by calling 1-877-UTIL-PAY
4. Mail remittance to NES, PO BOX 9020, Clearwater FL 37758-9020

For access to your account, or to sign up for Paperless Billing and Autopay, we invite you to register on our website:

1. Visit <https://portal.submeter.com/login.php>
2. Click "Register"
3. Fill in account information and set security questions.

After you login, you can take advantage of Paperless Billing, a free feature to receive your monthly utility bill electronically. With Paperless Billing, your NES bill will arrive in your email inbox the same day it is finalized. To enroll, sign into your NES account on submeter.com, and provide your email address.

Should you have any questions, we invite you to contact us at 800-488-1748 or via e-mail at csr@submeter.com.

Thank you, and we look forward to being of service.

The NES Team
www.submeter.com



604 Packard Court ♦ Suite A ♦ Safety Harbor, FL 34695
800-488-1748 ♦ Fax 800-713-3082 ♦ www.submeter.com